

## VISION

To be among the leading companies that produce value-added service solutions for local and international telecom operators.

## MISSION

To conduct R&D and to produce high-tech innovative audio, video and smart network solutions that will meet the needs of fixed, mobile networks and institutions.

## QUALITY POLICY

Defne, operating in the Telecommunications Sector;

- To be a company that operators in the focus of customer expectations, respects human labor, and complies with international standards, and the laws and regulations determined by the telecommunications board,
- Müşterilerin talep ve ihtiyaçlarını teknoloji, tecrübe ve iş kültürümüz ile harmanlayarak kalite, fiyat ve performans bakımından en iyi çözümü sunmayı,
- To offer the best solution in terms of quality, price and performance by meeting the demands and needs of customers with our technology, experience and business culture,
- To offer trainings that will contribute to the personal and professional development of employees and that will maximize their knowledge and skills to take an active role in quality service production,
- Reviewing the effectiveness of the existing quality management system continuously within the performance of the defined processes and providing the necessary resources for all kinds of improvement activities,

Adopted as its quality policy and company goal.

CREATOR

QUALITY SYSTEM MANAGER

APPROVED BY

GENERAL MANAGER